



**INTERNATIONAL
SUPERCOMPUTING
CONFERENCE**

FAQ - ISC'o8 Exhibition

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1. Where is the ISC'08 venue?

The **International Congress Center Dresden** is situated directly on the banks of the river Elbe in the heart of the historical city of Dresden, Germany. Detailed information on location, directions, facilities, plans etc are available at www.dresden-congresscenter.de/eng/eng_1.htm.

Location Address:

International Congress Center Dresden
Ostra-Ufer 2,
D-01067 Dresden, Germany
Tel. +49-(0)-351 2160
Email: info.dre@maritim.de
URL: www.maritim.de

Contact:

Mr. Peter Windhagen
Phone: +49-(0)-351 2160
Fax: +49-(0)-351 2161000

2. When is the ISC'08 event?

ISC'08 will take place from June 17 – June 20, 2008.

3. What are the booth set-up and dismantling times?

Set-up/Move-in:	Monday, June 16, 2008	1 p.m. – 12 p.m.
	Tuesday, June 17, 2008	8 a.m. – 2 p.m.
Tear-down/Move-out:	Thursday, June 19, 2008	from 6 p.m. (if required)
	Friday, June 20, 2008	7 a.m. – 5 p.m.

4. What are the exhibition hours at ISC'08?

Tuesday, June 17	6 p.m. – 10 p.m. (with Exhibition Opening Party)
Wednesday, June 18	9.30 a.m. – 6 p.m.
Thursday, June 19	9.30 a.m. – 6 p.m.

5. Does the exhibitor package include any kind of shell scheme and/or furniture?

The exhibitor's package as such does not include a shell scheme (booth) nor furniture. The package covers the space rental only - including a standard network plug (RJ45, 100 Mbps bandwidth, DHCP address) providing 24 hour internet access without additional costs.

The Exhibitor Package Covers Space Rental Only!

6. How can we order booth building services, furniture etc?

Your booth system and booth assembly etc can be ordered by you from our partner **Kehr ExpoModul GmbH** in Dresden, who will provide comprehensive and complete services for the realization of your exhibition appearance including booth building, graphical works, logo panels, lights, carpets etc.

Order Forms for exhibition booth building, furniture, graphics and additional equipment are available at www.kehr-expomodul.de/isco8.

Contact: Mr. Peter Kehr peter@kehr-expomodul.de Phone: +49-(0)-351 880 25 50

7. What is the booth order deadline?

The booth order deadline is May 19, 2008.

8. Can we bring our own pop-up booth or arrange our own booth building services?

If preferred, ISC exhibitors can bring their own pop-up booth or arrange their own booth building services with a booth builder of their choice.

9. Do we need to provide carpet?

The exhibition site has wooden floors. We recommend to have carpet laid in your booth. To order carpet please use the additional equipment order form at www.kehr-expomodul.de/isco8/forms/booth_order_form_isco8.pdf

Contact: Mr. Peter Kehr peter@kehr-expomodul.de Phone: +49-(0)-351-880 25 50

10. How can we order power supply for our booth?

You will be able to order power supply for your ISC booth via the Restricted Online Exhibition Area which will be made available to you on March 01, 2008. Exhibitors will receive an access code for accessing the restricted online exhibition area.)

Please place your power specifications before May 19, 2008.

Power Costs:

Standard Power Socket	€ 9,80 per day (16 Amps, 240 Volts, 3000 Watts)
High Power Current 16A CEE- Connection	€ 75,00 per day
High Power Current 32A CEE- Connection	€ 125,00 per day

Additional power options are available on request.

Note: Multi-outlet extension cables can be ordered via the additional equipment order form at www.kehr-expomodul.de/isco8/forms/booth_order_form_isco8.pdf

11. Will there be Internet access at our booth?

All Exhibitors will be having access to a high speed internet connection with 100 mbit/s. By default a standard network plug is provided (RJ45, 100 Mbps bandwidth, DHCP address) without costs.

In addition, we are also providing an upgrade to a Gigabit connection or booth-to-booth fiber optics connections (on request).

Furthermore, an e-mail lounge as well as wireless connectivity throughout the Congress Center will be available.

Please note that own WLAN routers are not allowed at the booth!

12. How can we order lead retrieval system for our booth?

For ordering lead retrieval systems please see <http://www4.channel1corp.com/isco8> (available from March 1, 2008)

13. Will there be security at the exhibition site?

The International Congress Center will maintain 24-hour perimeter security during move-in, exhibition days, and move-out. Additional security services are available on request.

International Congress Center Dresden
Contact: Mrs. Susanne Oehme
Phone: +49-(0)-351 -216 1001
Fax: +49-(0)-351 - 216 1065
Email: soehme.dre@maritim.de

14. Which services exist for shipping, customs formalities and onsite logistics?

ISC's logistic partner **Schenker Hannover** will provide worldwide exhibition logistic services before, during and after the show. Services include shipping to show, customs formalities, lifting equipment and manpower on site, short term storage, storage of empties, collection from the booth after the show and shipping to final destination if needed. We recommend to contact Schenker **before** sending your exhibits and materials in order to receive individual shipping instructions.

Schenker Deutschland AG
Fairs & Events dept.
Vincenzo Scrudato Phone: +49-(0)-511 8700530 vincenzo.scrudato@schenker.com
Mobile: +49-(0)- 15117422151

15. Can we store boxes or any other bulk goods at the venue?

The convention center does not provide storage rooms. The exhibitors must store their materials either in their booths or alternatively arrange storage via our logistics partner Schenker (see above).

16. Can the company logo be displayed at the booth?

Typically the ceiling frame of each booth can be equipped with a panel to display the company logo - this can be custom-made here, please see www.kehr-expomodul.de/isco8/forms/booth_order_form_isco8.pdf

Contact: Mr. Peter Kehr peter@kehr-expomodul.de Phone: +49-(0)-351-880 25 50

17. Can we bring food/beverages into the congress center?

According to ICD Regulations, It is not permitted to bring food and/or beverages into the building. Complimentary coffee and drinks will be served within the Exhibition Area. Food will be served in the foyer and restaurant (both Exhibition & Lecture Hall). For additional catering requirements please see below.

18. Can we book meeting rooms at the venue to meet clients etc?

If you require meeting rooms during the event please contact:

Mrs. Christiane Edelmann-Mohr
ISC Marketing and Event Manager
Email: christiane.edelmann-mohr@supercomp.de
Phone: +49-(0)-6203-9562-415
Fax: +49-(0)-6203-9562-416

19. Can we order catering services for booth and/or meeting rooms?

For catering services please see the catering order form at www.isco8.org/exhibitor_services or contact

International Congress Center Dresden

Contact: Mrs. Katharina Müller

Email: kmueller.dre@maritim.de

Phone: +49-(0)-351 216 1007

Fax: +49-(0)-351 216 1065

20. Will there be photocopying / printing services at the venue?

A "Copy & Print Station" providing services for copying, printing, faxing, office stationery etc. will be located in the Exhibition Hall (lower gallery).

21. Which address should we send deliveries to?

In general, all deliveries for ISC'o8 should arrive in Dresden prior to the event week. We recommend that you arrange deliveries with our logistics facilities partner 'Schenker', who has storage facilities in Dresden. Deliveries for ISC'o8 to Schenker's warehouse will be accepted from June 02 - 14, 2008. Your materials will then be delivered to the according booth location for set-up on Monday, June 17 and/or Tuesday, June 18 according to your requirements.

To arrange deliveries, please contact:

Schenker Deutschland AG

Fairs & Events dept.

Vincenzo Scrudato

Phone: +49 511 8700530

vincenzo.scrudato@schenker.com

Mobile: +49-(0)- 15117422151

Deliveries should be addressed to:

Your Company, Booth Number

c/o SCHENKER *fairs* Dresden

ISC'o8

Messering 8

D-01067 Dresden

Germany

22. How wide is the access to the exhibition hall?

There are 11 doors giving access to the central exhibition hall. To unload trucks can drive up directly to these doors. Measurements of doors are: 2,35 m x 2,45 m (7.7 ft x 8.03 ft)

23. What is the weight limit for the exhibition floor?

The official weight limit for the exhibition floor is 500 Kg/sqm – due to parquet flooring.

Higher weights are possible by placing specific boards under the item to distribute the weight.

Schenker will provide these boards onsite – please order prior to the event.

24. Are there parking facilities at the venue?

Parking for 200 cars is available in the underground car park of the Congress Center. Parking for trucks is available under the Elbe bridge near the conference building.

25. Where can I see the exhibition floorplan and the exhibitors listing?

Floorplans, exhibitors listing, exhibitor services manual and other relevant information are available at www.isco8.org/exhibition

26. Can we fly our flag with company logo outside the ISC venue?

There are a number flag poles near the congress center's main entrance which can be utilized by interested companies. When you bring your flag it can be flown outside the conference center. The affixing and pole rental throughout the conference is available for a fee of EUR 300. The format of your flag should be HIS (vertical), measurements should be 4m x 1,5m (13.12 ft x 4.92 ft).

Contact: Mrs. Chi Zhang
Customer Relations Manager
Email: chi.zhang@supercomp.de
Phone: +49-(0)-0591-6106592
Fax: +49-(0)-621-950 00 27

27. How can we register booth personnel?

Standard booth personnel (2 persons included in Exhibition Package) can be registered via the “*Restricted Online Exhibition Area*” which will be made available on March 1, 2008. (Exhibitors will receive an access code for accessing the restricted online exhibition area.)

28. Can we register additional staff to attend the exhibition (not the conference)?

The exhibition package includes 2 booth personnel. If you wish to bring additional staff to the exhibition these will have to be registered via “*Restricted Online Exhibition Area*” for an additional cost of 275 Euro per person.

29. Can we upgrade booth personnel to also visit the conference?

You can upgrade booth personnel via the “*Restricted Online Exhibition Area*” by registering those also wanting to attend the conference proceedings as “conference participants”. (“Conference Pass” includes “Exhibition Pass”). If by this the contingent of 2 free booth passes is not utilized, we will (after the conference) credit/refund EUR 275 for each of the 2 free booth passes not ordered.

30. Will exhibition / conference passes be sent to us?

Exhibition and/or Conference passes will not be sent – please collect your pass upon arrival at the ISC’08 registration counter.

31. Will press boxes be available onsite for renting?

Exhibitors can rent a press box to present company information for journalists participating in ISC’08. Press boxes will be located in the ISC press area. Your press box will be labelled with your company's name. Press boxes can be fitted anew by companies any time and will be available onsite from June 17, 2008. This service is available for a fee of 110 €. Contact: christiane.edelmann-mohr@supercomp.de

32. Will there be a service for distributing press releases ?

We can offer one-off distribution of your press release (max. 2 DINA4 pages) to the ISC press distribution list including more than 200 qualified media addresses. Your press release should be provided in pdf

format by email attachment before June 3, 2008. Distribution will take place in calendar week 23/24. In case embargo times apply, please specify these accordingly with the press release. This service is available for a fee of 165 €.

Contact: christiane.edelmann-mohr@supercomp.de

33. Can we place an advertisement in the ISC'08 Conference Guide ?

Yes, exhibitors can place an advertisement in the ISC'o8 Conference Guide (circulation 1,200)*

Data can be provided in tiff format with 300 dpi or as print-pdf with fonts converted to paths and image data in CMYK with 300 dpi.

One-page advertisement

Format: 126 mm x 178 mm = 4,96 in x 7 in

Fee: Euro 1,650.00

1/2 -page advertisement

Format: 126 mm x 89 mm = 4,96 in x 3,5 in

Fee: Euro 990.00

1/4 -page advertisement

Format: 126 mm x 44 mm = 4,96 in x 1,73 in

Fee: Euro 550.00

DEADLINE. May 05, 2008

Contact: christiane.edelmann-mohr@supercomp.de

Contact for further queries and information

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